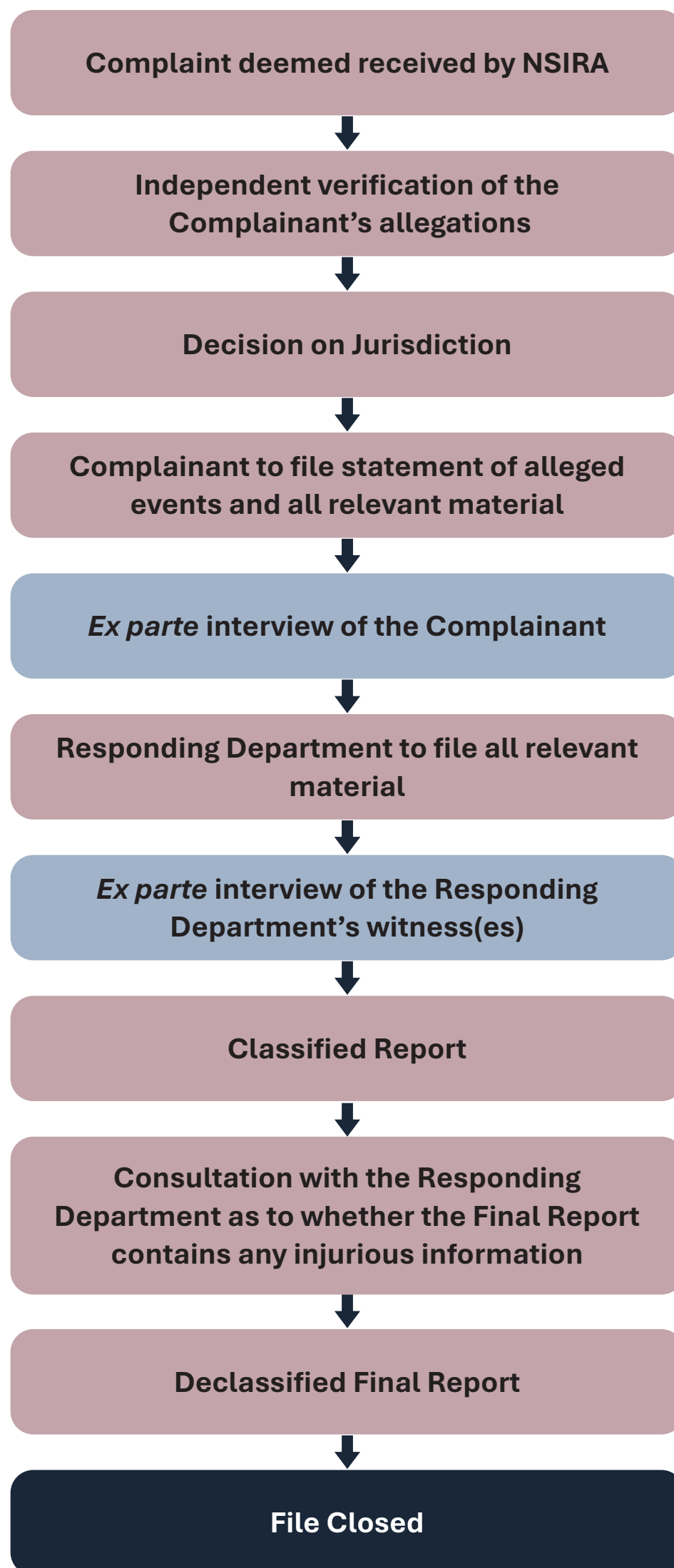
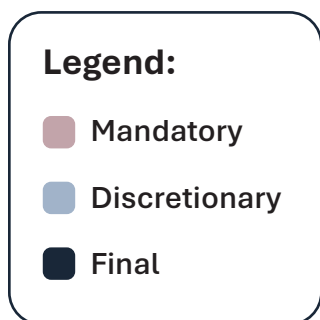


Section 16 and 17 Complaints



Notes:

1. An informal resolution may be reached at any time during the investigation pursuant to NSIRA's authority under section 23 of the *NSIRA Act*. The complaint may be resolved in whole or in part.
2. "Responding Department" refers, for the purpose of this document, to CSIS or CSE, at the case may be.