



National Security and Intelligence Review Agency (NSIRA) - FORM 16

Section A - Personal information (* required field)

Form fields for Title, Last Name, First Name, Address, Telephone Number, Date of Birth, and Email.

What is your preferred language for correspondence: English French

Prior to submitting this complaint form, you must have sent a letter of complaint in writing to the Director of the Canadian Security Intelligence Service (CSIS) at the following address:

Director
Canadian Security Intelligence Service
P.O. Box 9732
Postal Station T
Ottawa, ON K1G 4G4

If you are not satisfied with the Director's response, or if you did not receive a response within a reasonable time (usually 60 days), you may now submit your complaint to NSIRA by mail or courier at the following address:

National Security and Intelligence Review Agency
P.O. Box 2430
Station D
Ottawa, ON K1P 5W5

Once your complaint is received, NSIRA will contact you to follow up on the information you provided and inform you of the next procedural step.

CONTACT INFORMATION

For inquiries/questions, you may contact NSIRA's Registrar by:
Email: Registrar-Greffier@nsira-ossnr.gc.ca
Telephone: 1-833-890-0293
Fax: 613-907-4445

NSIRA's Website: https://nsira-ossnr.ca/complaints

REPRESENTATIVE AUTHORIZATION

Complete the following section ONLY if you want NSIRA to communicate directly with your authorized representative instead of yourself.

Form fields for Name, Given Name, Occupation, Telephone Number, and Email Address.



Section B - Allegations against CSIS

Please select the subjects(s) of your complaint that apply:

- Discrimination
- Breach of Privacy
- Harassment
- Surveillance
- Acted unlawfully
- Assault
- Sharing information with foreign authorities
- Targeting
- Sharing information with Canadian authorities
- Unprofessional Conduct
- Breach of human rights / *Canadian Charter of Rights and Freedoms*

Other specific allegations against CSIS:

Section C - Details of my complaint (* required field)

Please describe the circumstances that led to your complaint as completely as possible.

- Who was involved
- What events occurred
- Provide details that you feel contributed or led to your complaint

Have you made a previous complaint concerning these events? Yes No



Section D - Certification (*required field – Certify by marking the applicable boxes)

Please select the option(s) that apply

- I have sent a complaint letter to the Director of CSIS
- I have attached a copy of my letter of complaint to the Director of CSIS
- I am dissatisfied with the response from the Director of CSIS
- I have not received a response from the Director of CSIS within 60 days
- I have attached the response from the Director of CSIS, if any

Section E - Privacy & Disclosure of personal information

By submitting this completed complaint form, you are authorizing NSIRA to collect your personal information for the purposes related to the processing of your complaint made under the *NSIRA Act*. You have a right to access this information in accordance with the *Privacy Act*.

Section F - Acknowledgment (* required field)

I certify that the information I have given above is true, accurate and complete to the best of my knowledge.

Signature

Date